

CAESARS REWARDS UK 条款及条件

1. 会员资格免费且顾客自愿申请。
2. 年满18岁方能入场，须提供证明身份的文件，达到 Caesars Entertainment UK Limited (“CEUK”)满意，才能获得Caesars Rewards UK卡。
3. Caesars Rewards UK 忠诚计划的优惠供账户所有人使用。
4. Caesars Rewards UK卡用于累积账户所有人的游戏积分。账户所有人不得与别的玩家共享卡累积奖励积分。
5. CEUK及其代理商、子公司和母公司对丢失或被盗的卡不承担责任，包括由此引起的滥用。
6. 奖励积分可在CEUK任何场所中赚取和兑换，遵守CEUK赌场会员资格要求。Playboy Club London不是参与的CEUK场所。
7. 奖励积分可通过购买食物和饮品、玩追踪的老虎机和电子游戏获得。
在适用的情况下，奖励积分可通过玩追踪的赌桌游戏赚取。奖励积分不可通过促销电子票、促销赌桌代金券或促销博彩筹码赚取。
8. 玩家有责任确保在玩老虎机或电子转盘游戏时，其Caesars Rewards UK卡已正确插入游戏机的卡槽中。在适用的情况下，玩家有责任确保赌台管理员知晓玩家参与了赌桌游戏或其他游戏。
9. 所有奖励积分可予以复核。
10. 若玩家至少每六个月到访一次CEUK场所，并使用其Caesars Rewards UK卡，则奖励积分保持有效；否则账户的奖励积分将过期作废。
11. 在适用桌台追踪的情况下，CEUK采取合理措施追踪玩家的游戏参与信息。但是，玩家获得桌台游戏或其他非电子游戏的奖励积分的条件为，同意此类奖励积分由CEUK职员人工统计，有可能出现误差。有关差异的异议，CEUK保留最终决定权。
12. 管理人员保留因电脑错误、机器故障、赌台管理员错误、欺诈或滥用等原因而调整账户的权利。管理人员可酌情作出决定。
13. 奖励积分可用于兑换玩游戏（至少500奖励积分），在参与的CEUK吧台和餐厅兑换食品和饮料，以及兑换商品目录或奖励单中的物品。奖励积分没有现金价值。在CEUK场所中兑换食品、饮料或其他商品时，可能会四舍五入至最接近的1英镑。
14. All redemptions are final unless otherwise allowed at the sole discretion of CEUK.
15. A participant's identity must be verified to the satisfaction of CEUK in order to redeem Reward Credits.
16. CEUK may engage in strategic relationships and/or promotions, which may result in the earning of Bonus Reward Credits that are deposited into a participant's account.
17. Tier Credits are calculated from gaming Reward Credits, Reward Credits earned on food and beverage purchases and any Reward Credits adjustments. Promotional bonus points and points earned on Poker Cash Games are not included.
18. Players are eligible to join the following loyalty programme tiers if they earn the appropriate number of Tier Credits in a calendar year: Platinum 15,000 Tier Credits and Diamond 30,000 Tier Credits.
19. Caesars Rewards UK card holders accept and agree to be bound by the following rules:
 - a) To redeem tier benefits, all card holders must be contactable either by telephone, email, SMS or mail. Uncontactable players are NOT eligible for tier benefits
 - b) All tier benefits and rewards are subject to availability
 - c) CEUK reserves the right to modify or cancel these rules or any tier benefit or reward at any time for any reason
 - d) CEUK reserves the right to upgrade and downgrade Caesars Rewards UK accounts
 - e) Unless otherwise varied by notice given by CEUK, Caesars Rewards UK earning period is from 1 January to 31 December in any one year and Caesars Rewards UK redemption period is from 1 February (of that same year) to 31 January (of the year thereafter)
20. Seven Stars is a separate scheme, membership to which is strictly by invitation only and issued solely at the discretion of CEUK. That scheme has different terms and conditions which are provided at the point of invitation. Seven Stars US cards will be recognised and tier matched in the UK to utilise a 25% F&B discount, access to Playboy Club London and to earn and redeem Reward Credits, but no other UK benefits apply and provision of the card does not entitle the card holder to any personalised benefits available within the UK specific invitation only Seven Stars membership scheme.

21. Platinum and Diamond tier benefits are subject to separate rules, by which the respective card holders agree to be bound, and these rules are available to those card holders online and upon request.
22. In the event of death of a Caesars Rewards UK card holder, this will result in the immediate cancellation of that person's Caesars Rewards UK membership and forfeiture of any available Reward Credits balance.
23. Caesars Rewards UK cards are non-transferable, the property of CEUK and must be returned upon request of CEUK. Reward Credit earnings are non-transferable including upon death or divorce.
24. All decisions regarding the interpretation of rules, eligibility, etc. for this programme lie solely with CEUK whose decisions are final.
25. CEUK reserves the right to modify or cancel this loyalty programme at any time, for any reason, provided that in the case of a modification, such modification shall not, as of the date of it taking effect, materially alter or change any participant's reward(s) already earned but not yet redeemed. In the case of cancellation of this loyalty programme, any participant's reward(s) already earned but not yet redeemed shall automatically be cancelled forthwith upon the cancellation taking effect without any recourse available to the participant. Notice will be given in advance of any such modification or cancellation.
26. CEUK reserves the right to revoke or deny application for membership if the individual holder of or, (as the case may be), applicant for a Caesars Rewards UK card has not complied with the loyalty programme in any manner inclusive of non-compliance with the Terms & Conditions and/or misuse of the Caesars Rewards UK card. Any fraudulent usage of the card may result in the immediate loss of Caesars Rewards UK membership and all privileges will be revoked.
27. Individuals who are excluded from casino facilities by their own request or through SENSE or those excluded at the sole discretion of CEUK are not eligible to participate in the Caesars Rewards UK loyalty programme. Forthwith upon any such situation occurring, any existing Caesars Rewards UK account and its Reward Credits balance will be cancelled and forfeit accordingly.
28. Any Caesars Rewards UK card holder is entitled to request their removal from the said programme at any time. CEUK agrees to comply promptly with any such request, in which case the said card holder's Caesars Rewards UK account and their eligibility to participate in the Caesars Rewards UK loyalty programme will be cancelled and forfeit accordingly.
29. In the event of there being outstanding monies owed to any CEUK property, the Caesars Rewards UK benefits may be suspended pending payment in full of the outstanding debt.
30. By participating in this loyalty programme, participants agree to these Terms and Conditions.
31. The Caesars Rewards UK loyalty programme is separate from:
 - a) any programme or scheme at any international property of CEUK or Caesars Entertainment Inc and
 - b) Caesars Rewards loyalty program in the USA.
32. Caesars Reward Credits can be exchanged between Caesars Rewards UK and Caesars Rewards (US) by at the exchange rate specified by CEUK at the time in question. If UK customers would like local casino teams to exchange points on their behalf, then 5 days' notice needs to be given prior to travel. UK players must have already enrolled in the Caesars Rewards (US) program.
33. In the event of any one or more CEUK casino closures, card holders' Reward Credits, Tier Credits and applicable tier benefits remain valid at other Caesars Rewards UK casinos.
34. In the course of providing customers with services, CEUK collects certain personal information about customers that may be considered private or confidential. The policies of data collection and usage are defined in our privacy notice and this can be found online at www.caesars.co.uk/privacy-notice or at casino Reception.
35. Should a customer have any complaint or dispute about any gambling related decision or the loyalty programme, all complaints in the first instance should be submitted to the management of the appropriate CEUK venue. Further information on our Complaints procedure can be found at www.caesars.co.uk/contact-us/complaints-new
36. These terms and conditions and any dispute arising out of or in connection with them shall be governed by and construed in accordance with English law. Each participant in the Caesars Rewards loyalty programme agrees that:
 - a) they irrevocably submit to the jurisdiction of the Courts of England and Wales in respect of any such dispute and
 - b) they may not bring proceedings in respect of any such dispute in any jurisdiction other than England and Wales
37. Void where prohibited or restricted by law.

Over 18's only. Challenge 21 policy in operation.
 Know when to stop before you start. begambleaware.org | drinkaware.co.uk

Caesars Entertainment UK's privacy notice can be found online at www.caesars.co.uk/privacy-notice. Full details of the loyalty programme are online.